2013 FCC EEO Public File Report for Charter Communications 12393 - CM Saginaw Cnty MI

This Report Covers September 1, 2012 through August 31, 2013

Total Number of Full-Time Vacancies Filled During This Period: 6

Total Number of Candidates Interviewed For Full-Time Vacancies During This Period: 93

Please see attached the Recruitment Source List that includes recruitment source contact information.

FULL-TIME VACANCIES FILLED

State MI

FCC Unit 12393 - CM Saginaw Cnty MI

| | | | Interviewees | |
|-------------|------------------------|------------------------------------------------|--------------------|--------|
| | | | Referred by Each | Number |
| Req# | Job Title | Recruitment Source(s) Used to Fill the Vacancy | Recruitment Source | Hired |
| 1302740 | Ad Account Executive I | Midland Daily News | 1 | 0 |
| | | Internal Career Portal | 1 | 1 |
| | | External Career Portal | 1 | 0 |
| | | Direct Employers | 0 | 0 |
| | | Hispanic Center of Western Michigan | 0 | 0 |
| | | Hero2Hired | 0 | 0 |
| 1302740 Tot | | | 3 | |
| 1303955 | Ad Account Executive I | Indeed.com | 9 | 0 |
| | | Linkedin | 1 | 0 |
| | | Referral | 1 | 0 |
| | | Internal Career Portal | 0 | 0 |
| | | External Career Portal | 1 | 0 |
| | | Direct Employers | 0 | 0 |
| | | Hero2Hired | 0 | 0 |
| | | Referral - Scott Callahan | 1 | 1 |
| 1303955 Tot | | | 13 | |
| 1203304 | Producer/Director | Charter.net | 1 | 0 |
| | | Indeed.com | 4 | 1 |
| | | NACElink | 1 | 0 |
| | | Linked IN Creative Cow Users Group | 1 | 0 |
| | | Internal Career Portal | 2 | _ |
| | | External Career Portal | 3 | 0 |
| | | Direct Employers | 0 | 0 |
| | | Referral - Julie Malesky | 1 | 0 |
| | | Referral - Lori Fulsher | 1 | 0 |
| | | Referral - Shirley Brasseur | 1 | 0 |
| | | Referral - Rory Cruser | 1 | 0 |
| 1203304 Tot | tal | Days 4 | 16 | 1 |

| 1303633 | Producer/Director | Indeed.com | 9 | 1 |
|-------------|---------------------------|-------------------------------------|----|---|
| .00000 | | Internal Career Portal | 0 | 0 |
| | | External Career Portal | 0 | 0 |
| | | Direct Employers | 0 | 0 |
| | | Hispanic Center of Western Michigan | 0 | 0 |
| | | Hero2Hired | 0 | 0 |
| | | Referral - Kenneth Crawford | 1 | 0 |
| 1303633 To | otal | | 10 | 1 |
| 1303768 | Producer/Videographer I | Charter.net | 1 | 0 |
| | | Indeed.com | 16 | 0 |
| | | Linkedin | 2 | 0 |
| | | Referral | 1 | 0 |
| | | Internal Career Portal | 0 | 0 |
| | | External Career Portal | 1 | 0 |
| | | Direct Employers | 0 | 0 |
| | | Hispanic Center of Western Michigan | 0 | 0 |
| | | Hero2Hired | 0 | 0 |
| | | Referral - Kenneth Crawford | 1 | 1 |
| | | Referral - Antonio Sanchez | 1 | 0 |
| 1303768 To | otal | | 23 | 1 |
| 1303288 | Sales Support Coordinator | Indeed.com | 15 | 1 |
| | | Michigan Talent Bank | 1 | 0 |
| | | Referral | 1 | 0 |
| | | Linked In | 3 | 0 |
| | | Pure Michigan Talent Connection | 1 | 0 |
| | | Internal Career Portal | 3 | 0 |
| | | External Career Portal | 3 | 0 |
| | | Direct Employers | 0 | 0 |
| | | Hispanic Center of Western Michigan | 0 | 0 |
| | | Hero2Hired | 0 | 0 |
| | | Referral - Lori Fulsher | 1 | 0 |
| | | Putnam County Job Fair | 0 | 0 |
| 1303288 To | otal | · | 28 | 1 |
| Grand Total | | | 93 | 6 |
| | | | | • |

RECRUITMENT SOURCE LIST

| Name of Recruitment | | | | | Entitled to | Total Number of |
|------------------------|----------------------|-------------------|------------------|------------------|---------------|-----------------|
| Source | Street Address | City, State, Zip | Contact Person | Telephone Number | Notification? | Referrals |
| Internal Career | 1650 Des Peres Rd, | Des Peres, MO, | | | | |
| Portal | Ste 300 | 63131 | Jaime Versen | 314-394-2415 | NO | 6 |
| External Career | | Des Peres, MO, | | | | |
| Portal | Ste 300 | 63131 | Jaime Versen | 314-394-2415 | NO | 9 |
| | http://www.directemp | | | | | |
| Direct Employers | loyers.org/ | | | | NO | 0 |
| Hero2Hired | https://h2h.jobs/ | | | | NO | 0 |
| Hispanic Center of | | Grand Rapids, MI, | | | | |
| Western Michigan | SW | 49503 | Deisy Madrigal | | NO | 0 |
| Putnam County Job | | Cookeville, TN, | | | | |
| Fair | 1 west first st | 38501 | TN Career Center | | NO | 0 |
| LinkedIn* | | | | | NO | 7 |
| Indeed.com* | | | | | NO | 53 |
| Midland Daily News* | | | | | NO | 1 |
| Charter.net* | | | | | NO | 2 |
| NACElink* | | | | | NO | 1 |
| Michigan Talent | | | | | | |
| Bank* | | | | | NO | 1 |
| Pure Michigan | | | | | | |
| Talent Connection* | | | | | NO | 1 |
| Referrals* | | | | | NO | 12 |

Note: Charter works with DirectEmployers Corporation, a job sourcing organization, to broadly disseminate its job vacancy information for this unit.

DirectEmployers posts Charter's job vacancy information for this unit to a variety of sources.

^{*} The sources marked with (*) in this report are sources that were identified by interviewees as referral sources, but that: (1) Charter did not use directly as a recruitment source; and/or (2) Interviewees were unable to identify more precisely. Many job boards and job banks pull Charter's job vacancies from its website and post them independently via their own systems. Accordingly, applicants often learn about Charter's job vacancies from sources that Charter does not post with directly or track.

Supplemental Recruitment Initiatives:

| # | Name | Date | Description |
|---|-----------------------------------------|-------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1 | CTM Training | ongoing | Civil Treatment for managers training designed to provide managers / supervisors the knowledge to better understand fair employment, rights, and responsibilities |
| 2 | Effective Hiring and Selection Training | ongoing | Training to help leaders select the most qualified candidate for each position. It covers the principles of behavior based interviewing and how to review and analyze resumes and applications in a fair and consistent manner. |
| 3 | IT Training | 6/4/13-6/6/13 & 8/20/13-8/22/13 | Training for Technical Services associates to increase their job knowledge |
| 4 | Lynda.com Training | ongoing | online courses for creative services staff to increase their knowledge and skills |
| 5 | PSS Training | 5/21-5/23/2013 — Traverse City, MI & 7/23-7/25 - Portland, OR & 8/13-8/15/13 - Helena, MT | Sales Training designed to increase sales executives knowledge of tactics |